

Adam Brief

Adam Brief is the Assistant United States Trustee for the Northern District of Illinois. Prior to joining the U.S. Trustee Program in 2015, Adam spent 14 years in private practice, focusing on all aspects of bankruptcy and related litigation. He has extensive experience representing individual and corporate debtors, as well as panel trustees. In 2010, Adam was appointed by the Supreme Court for the State of New Jersey to serve as an Investigator on a District Ethics Committee. He also served as a Barrister with American Bankruptcy Inn of Court. After he received his law degree from Seton Hall University School of Law, Adam served as Law Clerk to the Honorable Stephen A. Stripp, in the United States Bankruptcy Court for the District of New Jersey.

Albert Succi

Albert Succi is the Chief, Benefits Division, Human Resources Office at the Administrative Office of the United States Courts (AO). He is responsible for oversight of the day to day benefits and retirements operations for over 15 benefit and retirement programs. Albert has been at the AO since May 2012. Prior to joining the AO, he worked at the Department of Interior, Interior Business Center as a Human Resources Specialist in their Benefits Division.

Amy Bennett

Amy Bennett is a retired Army officer. She served in both tactical and strategic assignments and spent nine years overseas. Highlights of her military career include frozen mountaintops in Korea, long distance communications across Europe, a forward command post in the Balkans, national intelligence, managing communications projects in the Persian Gulf across ten time zones and establishing the computer emergency response team for the Missile Defense Agency. After the Army, Amy worked for the Navy in Souda Bay Crete (Greece) as the base IT director. She left Crete for D.C. and spent four years at the National Oceanic and Atmospheric Administration as a line office IT Security officer. She came to the Administrative Office of the United States Courts as the branch chief for the 24x7 Security Operations and joined the Ninth Circuit in 2017. Amy is a West Point graduate and holds a Master's Degree in Systems Engineering from the University of Virginia.

Audrey McKenna

Audrey McKenna is a case administrator/courtroom deputy for the United States Bankruptcy Court for the District of Kansas in Kansas City, Kansas. Prior to her employment with the Federal Judiciary, Audrey was a Magistrate for the City of Fairhope in Alabama for five years. Audrey graduated from the University of West Florida with a major in Criminal Justice and a minor in Psychology in 2012. Currently she is in the Public Administration master's program with an urban emphasis at the University of Missouri, Kansas City.

Barry Lander

Barry Lander began making movies on 8mm film shooting his work softball team games and synching the highlight reels to a soundtrack on his cassette recorder. Since that time, he has produced and edited dozens of work-related videos including a 2019 mock-trial "Cinderella vs Lady Tremaine" for the court's community outreach program. Since 1989, Barry has served as Clerk of the United States Bankruptcy Court for the Southern District of California. He previously served as Clerk of the Ninth Circuit Bankruptcy Appellate Panel from 1981 to 1984 and Chief Deputy Clerk for the United States Bankruptcy Court for the Eastern District of California from 1984 to 1989. Barry served as President of the National Conference of Bankruptcy Clerks from 2004 to 2006. He has acted as the coordinator of the Michigan State Judicial Administration program for the NCBC since the inception of the program. Barry has served as Chair or Co-Chair of several advisory committees and working groups within the Judiciary. He is currently a member of the Administrative Office Budget and Finance Advisory Council. Barry has taught at numerous Administrative Office, Federal Judicial Center and NCBC programs and is often called upon to speak on various administrative and technological topics. He received a Bachelor of Arts Degree from California State University, Northridge and a Master's Degree in Judicial Administration from the University of Southern California.

Beverly Griffeth-Bryant

Beverly Griffeth-Bryant has worked in the federal courts for the last 34 years. She started her service to the federal courts in the United States District Court for the Eastern District of Michigan in 1985 and is currently a Training Specialist and Gallup Certified CliftonStrengths coach with the United States Bankruptcy Court for the Northern District of Illinois. Over the last 13 years, Beverly's role in her court unit has changed to include Gallup Certified Strengths Coach. Beverly was initially certified as a Strengths Performance Coach through the Engaged Church in 2008 and in 2015 Beverly was recertified as a Strengths Coach attending Gallup's Accelerated program in Chicago. She is also an International Best-Selling author of the book "Turning Talents Into Strengths: Stories of Coaching Transformation."

Connie Porzucek

Connie Porzucek is the Deputy Chief of the Systems Development and Support Office within the AOs Department of Technology Services (DTS/SDSO). Connie joined the Judiciary in June 2016 as the Branch Chief for the Application Platform Branch and has also served as the Software Infrastructure Division Chief. Connie is actively involved in the Judiciary's rollout of Office 365 Pro Plus and migration from Lotus Notes to MS Outlook. Connie came to the Judiciary from The Hershey Company, where she gained significant experience in leading organizational change, developing high performance teams, fostering inclusion for large initiatives, and a running a highly effective IT Project Management Office.

Fay Cheung

Fay Cheung is the Chief of the Operations and Maintenance Branch in the Administrative Office's Judiciary Data and Analysis Office. She has been working in the Information Technology industry for the past 24 years, focusing on data warehouse development, software development and project management. Fay's extensive experience spans from developing the order entry system and launching long distance services for the telecom industries, to developing the debtor audit system and the credit counseling and debtor education system for the Bankruptcy Abuse Prevention and Consumer Protection Act under the Department of Justice US Trustees Program before joining the Administrative Office of the United States Courts in 2010. She has been managing development efforts for the NewSTATS data warehouses at the Judiciary Data and Analysis Office since then. Fay holds a MS degree in Engineering Management from George Washington University with a BS degree in Systems Engineering from the University of Virginia.

Gina Zadra Walton

Gina Zadra Walton is the Chief Deputy Clerk for the Bankruptcy Court of the Western District of Washington. Gina started her career with the court in 2000 as a law clerk for the Honorable Karen A. Overstreet. She has been the Chief Deputy since 2010. Prior to joining the judiciary, Gina was an attorney in private practice, with a focus on bankruptcy and commercial litigation. She has a B.A. from Stanford University and a J.D. from the University of Washington. Gina has served on various local and national committees related to bankruptcy rules and forms, including the Administrative Office's 2015 expert panel for implementation of national bankruptcy forms, and the Western Washington Bankruptcy Court's local rules committee. She also serves as the Program Administrator for the court's Thomas T. Glover Mediation Program. Gina is currently on a part-time temporary duty (TDY) with the Administrative Office, Technology Solutions Office, working with the Best Practices Working Groups. She is a faculty member with the Federal Judicial Center's training program for chief deputy clerks.

Hanna Umanskiy Ortiz

Hanna Umanskiy Ortiz is an Education Specialist in the Media Production Group of the Federal Judicial Center, where her main focus is a video production and eLearning design. Prior to joining the Center in 2016, Hanna used her skills and knowledge to support the United States Special Operations Command Training Center in Colorado working as a lead course developer, and then as a senior consultant at the Drug Enforcement Administration developing education programs and videos for nearly 11,000 people. Hanna holds M.A. in Adult Education, M.P.S. in Journalism, MBA in Management and is currently working on her Doctorate in E-learning.

Jason Miller

Jason Miller is the proud father of Camille and Harrison, grateful husband to Valerie, and he has worked for the Federal judiciary for almost 11 years. Jason started with the Florida Northern District Court, and is currently assigned as a TDY to the national SharePoint Online initiative. During his time working in the judiciary, Jason has designed streamlined processes and introduced new and innovative solutions, using SharePoint and other technologies. Prior to joining the Judiciary, Jason worked as an IT consultant for a national bank and in various roles at a number of technology start-ups.

James De La Torre

James De La Torre has over 28 years of experience counseling federal employees on financial matters and intricacies of their federal benefits and retirement systems. Jim has conducted federal benefit and financial planning seminars in all 50 states and is an active presenter at federal conferences and professional associations. Jim has appeared on the radio show "Fed Talk" and is an active participant in the federal employee blog "Federal Soup." Jim is the president of his own firm, FedAdvantage. He holds a Charter Retirement Planning Counselor (CRPC) designation from the College for Financial Planning, and is a member of the Financial Planning Association (FPA).

Joe Speetjens

Joe Speetjens has been the director of the Bankruptcy Noticing Center since 1996. His expertise in systems design and operation has been applied to building, evolving and operating the systems that provide the noticing services used by bankruptcy courts nationwide. Innovations in BNC operation save the Judiciary millions per year. Recently Joe has led the development of NoticingCenter.com, an ecommerce platform for providing noticing services to trustees and attorneys. Joe has been a supporter of NCBC since 1998. He has a Master's degree in Telecommunications from George Mason University and a BSEE degree from the University of Connecticut.

John Kohler

John Kohler joined the United States Bankruptcy Court, Western District of Wisconsin as the Chief Deputy Clerk in 2014. Prior to that, John began his judicial career as a manager for the Central District of California in 2007. He has also served in a variety of leadership positions in the United States Department of the Treasury and the United States Army. John has a BS in Business Administration from Hawaii Pacific University, as well as an MBA and a MA in Human Resource and Organizational Development from Azusa Pacific University.

Jole Awtrey

Jole Awtrey is the Case Management Branch Chief at the AO's Department of Program Services, Court Services Office. One of Jole's responsibilities is to manage a group of NextGen Product Owners who work with stakeholders and developers in designing, coding, testing, and deploying NextGen updates to the courts.

Joshua Glovinsky

Joshua Glovinsky started his technology career in the United States Navy as Sonar Technician. After the Navy, he received his bachelor's degree in computer science and math from Rockford College. His first technology position was at First Benefits Group where he was responsible for a small network and managed the development life cycle of the First Choice Enrollment Software. Wanting to focus more on software development, he left First Benefits Group to join the online department at the Rockford Register Star. While at the Register Star, Joshua was responsible for designing web applications that contributed to the Rockford Register Star's online traffic peaking at over seven million pageviews per month. Joshua left the Register Star for the United States Bankruptcy Court to become a System

Analyst/Programmer and while programming for the Bankruptcy Court earned his Master's in Management Information Systems from Northern Illinois University. He recently switched career tracks to pursue System Administration and Security. Along this whole journey, he continued to pursue his professional education by becoming a Certified Ethical Hacker, EMC Data Science Associate and EC-Council Certified Security Analyst.

Judge Michael E. Romero

Judge Romero was appointed to the United States Bankruptcy Court for the District of Colorado in 2003 and was appointed as Chief Judge of that Court in 2014. He is also one of the nine judges serving on the Tenth Circuit Bankruptcy Appellate Panel. Judge Romero received an undergraduate degree in economics and political science from Denver University in 1977 and his juris doctor degree from the University of Michigan in 1980. Since becoming a judge, he has served on numerous committees and advisory groups for the Administrative Office of the United States Courts, is the past chair of the Bankruptcy Judges Advisory Group and has also served as the sole Bankruptcy Court representative/observer to the Judicial Conference of the United States, the governing body for the federal judiciary.

Judge Romero just completed his term as the President of the National Conference of Bankruptcy Judges and actively participates in several committees of that body. He also serves on the Executive Board of *Our Courts*, a joint activity between the Colorado Judicial Institute and the Colorado Bar Association which provides programs to further public understanding of the federal and state court systems. He is a member of the Colorado Bar Association, the American Bankruptcy Institute, the Historical Society of the Tenth Circuit and the Colorado Hispanic Bar Association.

Jamarll Johnson

Jamarll Johnson is the EBN Customer Service Supervisor. He has been with BAE Systems since February 2018. He is responsible for managing customer service and agreement creation as well as maintenance of the Bankruptcy Noticing Center Electronic delivery process. He has a Bachelor's of Business Administration degree from the University of Phoenix to go along with over 10 years of operational and customer service management and supervisory experience.

Julie Owens

Julie Owens is a Pro Se Case Administrator with the Eastern District Court of Michigan. She has worked for the Federal Judiciary for over twenty years. She is a member of the court's Critical Incident Stress Management Team and a lifetime member of both the Federal Court Clerks Association and National Conference of Bankruptcy. Julie also volunteers for Winning Futures as a Life Skills and Career Readiness mentor for high school students.

Karen Scales

Karen Scales earned a Bachelor of Business Administration (BBA) from the University of Texas and has over 30 years' experience in training and development. Karen joined the judiciary in 1990 where she

worked with PACTS and the Judges Office Automation Program and conducted several technical training courses over the FJTN. She was the Project/Training Manager for the Western District of Texas for three years, then returned to Systems Development and Support Office 's Training Division in 2006 as an IT Training Specialist. Karen is currently working on the Microsoft Collaboration and Communication Team and has experience with distance learning, curriculum development, online training, and national program development for the US Courts. Her current focus is on the Microsoft Office Training Initiative.

Kelly Matthews

Kelly Matthews is the Acting Chief of the Project Management Branch in the Administrative Systems Office within the Department of Administrative Services. Prior to this position I was the JIFMS Program Manager and oversaw the implementation of the JIFMS to the court community. I have been with the Administrative Office for over 13 years.

Ken Gardner

Ken Gardner, Clerk of Court for the United States Bankruptcy Court District of Colorado, received a Bachelor of Arts Degree from Western Illinois University in 1984 and a Master of Science Degree in Judicial Administration from the University of Denver, College of Law in 1986. He served as Judicial Administrator for the Criminal Department of the Superior Court of Arizona, Maricopa County from 1986 to 1988. In April of 1988, Ken joined the Superior Court of California in San Diego as the Branch Court Administrator, a position he held until December of 1990, when he was promoted to Director of Criminal Operations. Ken accepted the position of Chief Deputy Clerk of the United States Bankruptcy Court for the Southern District of California in February 1992 and remained in that position until August 2001, when he accepted the position of Clerk of the United States Bankruptcy Court for the Northern District of Illinois. Ken has served as the Chair of the Bankruptcy Clerks' Advisory Group. He has previously served on numerous Administrative Office of the United States Courts committees and projects. Ken is a trained facilitator for various programs sponsored by the Federal Judicial Center and the Administrative Office of the United States Courts.

Kyle George

Kyle George is the Clerk of Court for the United States Bankruptcy Court for the Middle District of Georgia. Kyle retired from the United States Army as a Lieutenant Colonel in 2006. He instructed Army ROTC Cadets at the University of Southern California in the Military Decision-Making Process while serving there as the Professor of Military Science.

La Tia Sanders Terrado

La Tia Sanders Terrado has been with the United States Bankruptcy Court for the Northern District of California for over ten years. Previously, she held the position of District Trainer for six years where she conducted training sessions for various judges, members of the local attorney bar, trustees and at the Bankruptcy Operations Forum. La Tia was recently promoted to the position of Division Office Coordinator where she continues to conduct training periodically. Besides her lifetime membership to the National Conference of Bankruptcy Clerks, she is also a member of the Mentorship Committee. La Tia has an undergraduate degree in Public Administration from the State University of New York and a Master's Degree in Judicial Administration from Michigan State University.

Lisa Haney

Lisa Haney was appointed to the position of Chief Deputy Clerk for the United States Bankruptcy Court for the Western District of Tennessee in 2018. Prior to that Lisa was the Human Resources Manager. She has twenty-eight years of judiciary experience in court administration. Lisa served on the Human Resource Specialist Advisory Group (HRSAG), coordinates the Human Resources Forum and serves as a trainer for several of the Federal Judicial Center programs. She currently serves as a Faculty Member and Coach for the FJC's New Supervisor Development Program.

Lois McLeod

Lois McLeod became the training director for the United States District Court for the District of South Carolina in 1994. She was also the HR program manager and performed special projects, such as being the court's history project coordinator, the CM/ECF project coordinator for the court's implementation of electronic case filing and the project coordinator for the dedication of the Matthew J. Perry, Jr. Courthouse. While at the court, Lois conducted numerous programs for the Administrative Office and the Federal Judicial Center. Lois has a B.A. in music and psychology, an M.Ed. in music and a Masters in Public Administration. Lois is now with Systems Development and Support Office-TD on the Microsoft Collaboration and Communication team and is SDSO's MS-Word trainer. She has also been the ATCoP (Automation Trainers' Community of Practice) conference organizer/liaison for the past four conferences.

Mark Hartz

Mark Hartz is a retired police officer who has been with the Federal Judiciary since 2008. Prior to joining the Administrative Office, he was a program manager for the United States Capitol Police in their Hazardous Incidents Response Division which oversaw the department's bomb squad and Haz-mat team. Mark serves as the Judiciary's representative to the Interagency Security Committee (ISC) where he serves on numerous working groups and chaired the ISC's working group on the Facility Security Committee (FSC) process.

Mark Neal

Mark Neal has served as Clerk of Court for the United States Bankruptcy Court for the District of Maryland since May 2013 and serves on the Bankruptcy Clerks Advisory Group. Previously, Mark worked for the Office of the United States Trustee, first for nine years as a Trial Attorney hired through the Attorney General's Honor Program and then for eleven years as the Assistant United States Trustee for the District of Maryland, Baltimore Division. He was detailed to the Executive Office for United States Trustees during 2005 to lead the United States Trustee Program's national implementation of the new credit counseling and debtor education provisions of the Bankruptcy Reform Act and in 2004 he served as one of Maryland's Standing Chapter 13 trustees. Mark is an Adjunct Professor at the University of Maryland Francis King Carey School of Law, where he teaches bankruptcy and creditors' rights. He is also the past president of the Bankruptcy Bar Association for the District of Maryland and a graduate from the University of Maryland School of Law with honors.

Mary Peterman

Mary E. Peterman MPA, CGFM, CPA, is a public-sector solution architect and thought leader with more than 25 years of executive financial management experience in local and federal government organizations as well as the private sector.

Mary currently serves as the Deputy Chief, Finance and Procurement Office for the Administrative Office of the United States Courts. She has supported various other local and federal organizations as a financial management executive and subject matter expert in internal controls, risk management, systems, accounting and reporting.

Mary is a Past National President and Past National Treasurer of the Association of Government Accountants (AGA) - also serving on numerous chapter and national committees and boards, Mary has authored numerous articles on financial management challenges, published in AGA's Journal of Government Financial Management and other national peer-reviewed publications and is currently a member of the Journal's Editorial Board.

Mike Rockland

Mike Rockland is the Northern District of California Bankruptcy Court's Web and Multi-Media Administrator for the last 12 years. He is responsible for developing and maintaining the court's Drupal external and internal websites. Mike often partners with La Tia Sanders Terrado to prepare and facilitate different training opportunities including this conference's breakout session, Instantly! Improve your Memory. Mike is a NCBC lifetime member.

Mohung Wong

Mohung Wong is the Chief Deputy Clerk (Type II) for the United States Bankruptcy Court for the District of New Jersey. Previously, Mo had held various positions in the Court including Training Coordinator, Systems Manager and Chief Deputy of IT. He was a member of the first CM/ECF Bankruptcy Working Group, Bankruptcy Work Measurement Steering Group and Electronic Public Access Working Group. He is also a Trustee for the Historical Society of the United States District Court for the District of New Jersey. It was his involvement with the Historical Society and the need for training/instructional materials that provided the opportunity to work on videoediting projects. Since 2005, about 20 historical interviews with judges and court staff were preserved on video. In addition, numerous judicial investitures and retirements were captured and edited for long term preservation. Mo is a graduate of the Massachusetts Institute of Technology, Cambridge, Massachusetts with a BS in Computer Science and Electrical Engineering.

Patrick Layng

Patrick Layng is the United States Trustee for Region 11 (Northern District of Illinois and the Eastern and Western Districts of Wisconsin). Patrick was appointed by the Attorney General to this position in 2010. Since May 2014, he has also been the U.S. Trustee for Region 19 (the Districts of Colorado, Utah, and Wyoming). Prior to becoming U.S. Trustee, Patrick was a member of the Criminal Enforcement Unit of U.S. Trustee Program for six years. From 1990 to 2004, he was an Assistant U.S. Attorney in Chicago. From 1987 to 1989, Patrick was a judicial clerk for the Honorable Stanley J. Roszkowski, United States District Court Judge for the Northern District of Illinois.

Phyllis Drum

Phyllis Drum is a Sr. Education Specialist with the Management and Professional Development Branch in the Education Division at the Federal Judicial Center. Since joining the Center in 2000, she has managed packaged programs, coordinated Training for Trainers programs that included Writing Skills, Sexual Harassment Awareness and Preventing Workplace Harassment. She has served as project leader for the FJTN broadcast on Domestic Violence Awareness for Probation and Pretrial Services officers. Currently, she is the project manager for the Workshop for New Court Trainers web conference program. She also serves as project leader for instructor led training programs Preventing Workplace Harassment and Personality Temperament Instrument. Phyllis graduated from the University of Massachusetts (Amherst, MA) with a B.S. in Education and earned a Master's Degree of Distance Education and E-learning with an emphasis on Teaching and Training from the University of Maryland University College (Adelphi, MD).

Ravenna Bohan

Ravenna Bohan is the newly appointed Controller for the Judiciary. She is interested in learning about the Judiciary and has a diverse financial background. She has lead financial system implementations, operated finance offices, to include budget, acquisitions and travel, prepared financial statements, and led financial statement audits. Ravenna was recently appointed to the **Guide** Editorial Board, is a member of the unclaimed funds expert panel, and is actively working with her staff to improve financial management in the Judiciary. She is focused on customer service and ensuring the courts have the information needed to support their operations while also creating efficient and effective policy and procedures for the Judiciary as a whole.

Prior to coming to the Judiciary, she served as the Director for Quality Assurance and Policy, with the Natural Resources Conservation Service at USDA, implementing a robust internal control program, including enterprise risk management. Before becoming the Quality Assurance Director, she served as the Deputy CFO working to remediate audit findings resulting in the first clean balance sheet opinion for NRCS.

She has over 25 years in government financial management. She has a Masters in Accounting from Virginia Tech and also has her CPA, CGFM, CGMA, CICA and CGAP certifications.

Rayner Johnson

Rayner has been with the Judiciary in Advisory Services since 2014. Rayner holds a Psychology degree from Frostburg State University where he focused on Organizational Behavior. He earned an MBA from Frostburg as well. Prior to joining the US Courts, Rayner served the federal government in various capacities for 14 years as an HRIT Systems Requirement Lead, Employee Relations Specialist, and Human Capital Account Manager. Prior to entering the federal workforce, he worked for the State of Maryland focusing on classification, selection, and diversity management. Rayner believes in an interactive training style and has delivered platform and custom training related to employee relations, career counseling, selection and retention, diversity management, and a host of other HR topics.

Dr. Richard Marshall

Dr. Richard Marshall is a Senior Education Specialist in the Education Division, Management and Professional Development Education branch. At the Federal Judicial Center he has managed programs such as the Federal Court Leadership Program, the National Educational Conference for Clerks,

Executives and Chief Deputies of the United States District Courts, Appellate Clerks, BAP Clerks, and Chief Deputies Symposium, the National Strategic Planning Workshops, the Managing Organizational Transition In-district program, the Strategic Planning for Workforce Management In-District program and the Juror Management and Utilization Workshop. He teaches professional development courses on topics such as customer service, project management, memory skills, education, training and development, presentation skills and managing former peers. Prior to joining the FJC in 2008, Dr. Marshall was the Executive Director of the Pound Civil Justice Institute, a legal think tank in Washington, DC. At the Pound Institute, he developed and ran the Annual Forum for State Appellate Court Judges, regional judicial forums and academic conferences in conjunction with Duke and Vanderbilt law schools. He also served as editor of the Civil Justice Digest, Pound's quarterly newsletter, and the Reports of the Annual Forum. From 1997 to 2001, he worked as a Research Analyst for the Association of Trial Lawyers of America, where he studied the civil justice system from an empirical perspective. Before working at ATLA, he was a Visiting Assistant Professor at the University of Illinois where he taught courses in public policy and American government. He also taught constitutional law and civil liberties classes and served as pre-law advisor at Eastern Illinois University. Dr. Marshall received his B.A. degree cum laude in Political Science and English from the University of Delaware. He earned his Masters and Ph.D. in Political Science from the University of Illinois at Urbana-Champaign, specializing in political psychology. Dr. Marshall has certificates from the Association of Talent Development (ATD) in Consulting Skills and as a Master Trainer.

Ron Blankenship

Ron Blankenship is the Chief of the Systems Development and Support Office within the Administrative Office's Department of Technology Services (DTS/SDSO). Ron is responsible for providing the Judiciary with services which include the Testing Services Division, the Training Division and the Software Infrastructure Division. The Software Infrastructure Division provides enterprise platforms and services that include the JENIE Portal, Identity and Access Management, National Active Directory, Lotus Notes, Office 365 Pro Plus, Outlook and all systems supporting Public Access to Court Electronic Records (PACER). Ron leads a very dynamic organization, which is geographically dispersed across the country.

Shannon Buzzard

Shannon Buzzard is a Program Manager with BAE Systems and joined the BNC team in 2018. Ms. Buzzard is responsible for daily BNC operations and court customer service. She has a Bachelor's of Business Administration degree with a concentration in Human Resources from James Madison University and a Masters Certificate in Project Management from Villanova University.

Stephanie Hemmert

Stephanie Hemmert works with the Federal Judicial Center in Washington, D.C. She has worked in the agency's Education Division since May 2006. As a current Senior Judicial Education Attorney in the Judicial and Legal Education team, her primary responsibility is developing curriculum, based on adult education principles, for federal judges and attorneys. Stephanie has also worked at the Center as the Assistant Division Director for Clerk's Office Programs, leading the team that developed education programs on management and operational issues for clerks of court and staff of the federal circuit, district, and bankruptcy courts. Before joining the FJC, Stephanie, a graduate of and current Adjunct

Professor at George Mason University School of Law, practiced at a civil litigation firm in Alexandria, Virginia. Prior to law school, she worked as a Learning Consultant at the world headquarters of Chubb & Son Insurance, consulting with senior business managers, assessing business unit needs and providing web and classroom-based learning solutions in line with company strategies. She has also worked as a Commercial Lines Underwriter and as a Training Specialist at Selective Insurance, a regional insurance company. Stephanie graduated with honors and Phi Beta Kappa from Rutgers University in New Brunswick, New Jersey with a B.A. in Economics. Stephanie holds her Bronze Level Certification from Kirkpatrick Partners, is a Certified Association for Talent Development (ATD) Master Trainer and has a Facilitating Synchronous Learning Certificate from ATD. She is also a member of the International Society for Performance Improvement (ISPI) and the National Association of State Judicial Educators.

Steve Vetter

Steve Vetter is the Chief of the Investment Services and Compliance Staff (ISCS) within the Administrative Office of the U.S. Courts' Department of Administrative Services. Mr. Vetter joined the Administrative Office in June of 2008 and was previously the Chief of the Financial Analysis Section within the Accounting and Financial Systems Division. Steve has over 20 years of experience in accounting, auditing and management consulting. He has a broad knowledge of internal control, federal financial management, Treasury fixed income securities, financial management systems, government accounting, federal regulations and administrative processes.

ISCS's focus is on operating the \$2B CRIS investment program as well as the investment and oversight of the \$1B Judiciary's Retirement Trust Funds through the use of the Bureau of the Fiscal Service's (BFS) Government Account Series program. The CRIS program, in conjunction with the BFS, recently launched a new web based portal to allow participating courts improved access to data and reports. In addition, the ISCS provides coordination of external audits, audit finding remediation and external compliance activities such as PCI DSS. Steve also provides expertise and leadership to the Judiciary's internal control and risk management program.

Prior to his federal service, Steve was a manager with a CPA firm providing consulting services to various federal agencies such as NIH, DOT, FEMA and NASA in the areas of financial management and internal controls in compliance with OMB Circular A-123.

He is a licensed CPA, a Certified Government Financial Manager, possesses an advanced degree in business management and is skilled at fostering business process improvements. Steve is also a Project Management Professional and has been a presenter on the topic of internal controls through the Potomac Forum and various internet based seminars.

Thomas Kearns

Thomas Kearns has been the Chief Deputy Clerk for the United States Bankruptcy Court for the District of Maryland since May 2016. Previously, he was with the Executive Office for United States Trustees, first as Trial Attorney in the Office of General Counsel, then as Deputy Assistant Director and finally as the Assistant Director for the Office of Planning and Evaluation. At the Office of Planning and Evaluation, Thomas was responsible for statistical analysis and data integrity; training managers, attorneys and support personnel at the National Bankruptcy Training Institute; handling press inquiries and public

relations; and managing debtor audits. Before joining the Department of Justice, he was in private practice in Colorado for 12 years, focusing on bankruptcy matters and civil litigation, and he served as law clerk to United States Bankruptcy Judge E. Stephen Derby. Since 2015, he has been an Adjunct Professor at the George Washington University Law School, where he teaches consumer bankruptcy law.

United States Bankruptcy Court, Northern District of Illinois

Your presenters from team ILNB have years of court service and presentation experience working in Management, Case Administration, Court Services, and Operations. They enjoy the experience of a former recreational Chicago improviser and sketch performer. Many have held positions in and around the court from Intake staff to Clerk of Court. Team ILNB has significant work experience with all facets of the courthouse and its members have been involved in some very difficult communication situations. ILNB team members have been Strengths Champions in helping others understand that good communication and relationship building can go farther than getting hung up on one bad communication. All totaled, Team ILNB exceeds 300 years of service to the court. Members of the team teach on-line and Master's level business classes and coach their children's sports.

Woody Parks

Woody Parks joined the Federal Judiciary in 1988 and is currently the Training Specialist for the United States Bankruptcy Court for the District of Minnesota. He is the principal trainer for the court's electronic filing system. In this role, he has conducted hundreds of classes over a nineteen-year span, reaching more than 2,500 training participants. In addition to computer application training, Woody teaches courses such as Structured Writing, New Trainers' Workshop, Time Management, the Judicial Code of Conduct, Preventing Workplace Harassment and other career skills courses on behalf of the Federal Judicial Center. He is also active in the Automation Training Community of Practice (ATCOP). Woody has also been a teacher of English as a Second Language to adult students, foreign students and immigrants, including 18 months in Shanghai, China. He is a proud graduate of the Judiciary Federal Court Leadership program.