

National Conference of Bankruptcy Clerks (NCBC)

2019 Educational Conference

August 5 – 8, 2019

as of July 25, 2019

Monday, August 5

9:00 AM - 6:00 PM	Conference Registration	7 th Floor Registration
8:00 AM - 5:00 PM	LEAD Academy	Indiana/Iowa (6 th FL)
5:00 PM - 6:00 PM	First Time Conference Goers Get-together	Salon II (7 th FL)
6:00 PM - 8:00 PM	Welcome Reception	

Tuesday, August 6

6:00 AM - 7:00 AM	Exercise/Walk	
7:30 AM - 4:00 PM	Conference Registration	7 th Floor Registration
7:45 AM - 8:30 AM	Breakfast	Salon II/III (7 th FL)
8:30 AM - 9:45 AM	Opening Ceremony/Welcoming Remarks/Guest Speakers	Salon II/III (7 th FL)
9:45 AM - 10:00 AM	Break	
10:00 AM - 11:30 AM	Plenary Session – Second City	Salon II/III (7 th FL)
11:30 AM - 1:00 PM	Lunch on your own	

1:00 PM - 2:30 PM

Breakout Sessions (#1)

A Motion to What? Bankruptcy Law Made Easy...Or Your Money Back!
Cultivating a Personal Growth Mindset
Dark Web/Cyber Crime
Meet Smart: Making Meetings Productive, or Fewer Meetings, More Meetings
National Update of NextGen Implementation Effort & Development Effort going Forward
Phishing - Don't Take the Bait!
Talent Tuesday LIVE!
The Inner Workings of the BNC
The Power of Empathy: The New Superpower
Transitioning to Outlook and Office 365

Chicago G/H (5th FL)
Chicago E (5th FL)
Chicago D (5th FL)

Chicago C (5th FL)

Indiana/Iowa (6th FL)
Chicago F (5th FL)
Purdue/Wisconsin (6th FL)
Michigan/Michigan State (6th FL)
Chicago A/B (5th FL)
Northwestern/Ohio (6th FL)

2:30 PM - 2:45 PM

Break

2:45 PM - 4:15 PM

Breakout Sessions (#2)

A Motion to What? Bankruptcy Law Made Easy...Or Your Money Back!
Action! Lights, Camera, Cellphone? Creating Video on Your Mobile Device
Court Access to NewSTATS DATA
Dark Web/Cyber Crime
Outlook 2016
Putting the Fun in Fundamentals!
Retirement Planning: Projections vs Reality
The Benefits of Having a Strong Professional Relationship between UST and Clerk's Office
The Power of Empathy: The New Superpower
What Customers Really Want

Chicago G/H (5th FL)

Northwestern/Ohio (6th FL)
Chicago C (5th FL)
Chicago D (5th FL)
Indiana/Iowa (6th FL)
Michigan/Michigan State (6th FL)
Chicago E (5th FL)

Purdue/Wisconsin (6th FL)
Chicago A/B (5th FL)
Chicago F (5th FL)

Wednesday, August 7

6:00 AM - 7:00 AM	Exercise/Walk	
7:30 AM - 8:15AM	Breakfast	Salon II/III (7 th FL)
8:30 AM - 10:00 AM	NCBC Program and MSU Graduation	Salon II/III (7 th FL)
10:00 AM - 10:15 AM	Break	
10:15 AM - 11:45 AM	Breakout Sessions (#3) Effective Listening Human Resources Instantly! Improve your Memory Microsoft Word 2016 Top Ten Tips Personal Online Information Causes and Cures Retirement Planning: Projections vs Reality Too Much of a Good Thing. How “Positive” Behaviors Can Become Bad Habits Understanding Court Security and Court Security Funding When - The Importance of Timing Who's Behind the Curtain	Chicago E (5 th FL) Purdue/Wisconsin (6 th FL) Chicago D (5 th FL) Indiana/Iowa (6 th FL) Chicago G/H (5 th FL) Chicago A/B (5 th FL) Michigan/Michigan State (6 th FL) Chicago C (5 th FL) Chicago F (5 th FL) Northwestern/Ohio (6 th FL)
11:45 AM - 1:15 PM	Lunch on your Own	
1:15 PM - 2:45 PM	Breakout Sessions (#4) Instantly! Improve your Memory Keys to Effective Communication Leading with your Strengths (LEAD Academy requirement) Microsoft Word 2016 Top Ten Tips Planning for a Successful Retirement SharePoint Taking Control of Your Finances Too Much of a Good Thing. How “Positive” Behaviors Can Become Bad Habits When - The Importance of Timing	Chicago D (5 th FL) Chicago G/H (5 th FL) Chicago E (5 th FL) Indiana/Iowa (6 th FL) Northwestern/Ohio (6 th FL) Chicago C (5 th FL) Chicago A/B (5 th FL) Michigan/Michigan State (6 th FL) Chicago F (5 th FL)

	Who's Behind the Curtain	Purdue/Wisconsin (6 th FL)
2:45 PM - 3:00 PM	Break	
3:00 PM - 4:30 PM	Info-sharing and Labs	Salon I (7 th FL)
6:00 PM - 11:00 PM	Evening Special Event	
Thursday, August 8		
6:00 AM -7:00 AM	Exercise/Walk	
7:30 AM - 8:15 AM	Breakfast	Salon II/III (7 th FL)
8:15 AM - 9:00 AM	NCBC Meeting Awards Election Results NCBC 2020 Presentation	Salon II/III (7 th FL)
9:00 AM - 9:15 AM	Break	
9:15 AM - 10:45 AM	Breakout Sessions (#5) Action! Lights, Camera, Cellphone? Creating Video on Your Mobile Device Decision Making: The Military Decision Making Process Model for Everyday Use Human Resources JIFMS Communications, Tips and Upgrade Path Meet Smart: Making Meetings Productive, or Fewer Meetings, More Meetings National Update of NextGen Implementation Effort & Development Effort going Forward Personal Online Information Causes and Cures Planning for a Successful Retirement Reframing in Leadership - Choice, Collaboration and Change	Northwestern/Ohio (6 th FL) Chicago D (5 th FL) Purdue/Wisconsin 6 th FL) Chicago F (5 th FL) Chicago C (5 th FL) Chicago G/H (5 th FL) Michigan/Michigan State (6 th FL) Indiana/Iowa (6 th FL) Chicago A/B (5 th FL)

Taking Control of Your Finances

Chicago E (5th FL)

10:45 AM - 11:00 AM

Break

11:00 AM -12:30 PM

Plenary – Randy Fox
Closing

Salon II/III (7th FL)
Salon II/III